



OFFICE of the  
**INSURANCE  
COMMISSIONER**  
WASHINGTON STATE

## Information for Washington state P&C companies and producers re: COVID-19 pandemic and state of emergency

Today, Washington state Insurance Commissioner Mike Kreidler issued an emergency order and a claims advisory notice to all authorized and unauthorized property and casualty companies and licensees that conduct insurance business in Washington state.

The emergency order instructs all P&C carriers in Washington state to allow a grace period to policyholders for the payment of premiums until May 9, 2020. The grace period includes a ban on cancellations and any late or related fees due to nonpayment of premiums.

- Read [Commissioner Kreidler's news release](#)
- Read [Emergency Order 2020-03](#)

The claims advisory outlines Commissioner Kreidler's expectations that all P&C insurers continue to follow the minimum standard of claims handling regulations found in WAC 284-30-330 through WAC 284-30-380.

- Read the [claims advisory](#)

The COVID-19 pandemic is unprecedented in our lifetimes and has tested the resilience of Washington consumers, businesses and governments. We all have a role to play in protecting Washington state's consumers and economy.

If you have questions about either of these directives, please contact the OIC at [policy@oic.wa.gov](mailto:policy@oic.wa.gov).

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