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Agent News Digest

May 1, 2020

As we all adjust to our 'new normal' while working hard to meet the daily needs of our customers, this digest provides you with useful information to balance both. Please see updates related to billing and service operations that have been impacted by COVID-19, along with new tools to engage with customers and build your auto business.



Billing Relief Plan Extended

Effective immediately, we are extending our billing relief plan through June 15, 2020. The details of the plan remain the same: Cancellation and nonrenewal of coverage due to nonpayment has been suspended, and no interest, late fees or penalties will be charged during this period.

[Learn more »](#)



Exterior Home Inspection Update

On April 24, 2020 we resumed pursuing exterior home property inspections in all states except CA, CT, FL, MA, NJ, WA and downstate NY.

The process has been updated to comply with all social distancing and protective equipment guidelines



Increase Auto Sales with Digital Marketing

Our marketing team's been busy creating two new videos you can share, along with other social posts and emails, to generate interest in auto. These cool new tools convey the value of an independent agent, while highlighting Accident Forgiveness and New Car Replacement.

Log in to *toolkit*Plus and customize your [materials](#) today!

[Log in & Learn more »](#)



American Forest Partnership Update

As a result of your support, we're excited to share that Travelers will reach its goal of planting 1 million trees in partnership with American Forests. In honor of the 50th anniversary of Earth Day, Travelers is also renewing its partnership with American Forests through April 2021 to plant up to an additional 500,000 trees.

[Learn more »](#)

Remember to reach out to your Personal Insurance Sales Executive and to visit [Travelers For Agents](#) for all your business needs and the latest information on COVID-19.

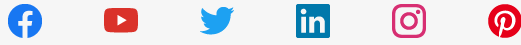
Thank you for your business and continued partnership as we work through this together.



A handwritten signature in black ink that reads "Loree E Toedman".

Loree Toedman
Field Sales Vice President

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The Travelers Indemnity Company, One Tower Square, Hartford, CT 06183

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