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## Agent News Digest

May 15, 2020

Taking care of our customers, communities and each other are our guiding principles and we thank you for continuing to meet the needs of our mutual customers. Please take a few moments to read these important updates on our business response.



### Stay-at-Home Auto Premium Credit Program

We understand you may have received questions from your customers on when they will receive their credit and how it will be applied. We've created a payment timeline to help you answer those questions.

[Learn more »](#)

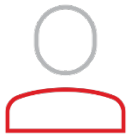


### COVID-19 Updates

To further help our mutual customers, we recently extended:

- ✓ The pause for required vehicle inspections in Florida, New Jersey and New York until June 15, 2020.
- ✓ [Our billing relief plan](#) through June 15, 2020.

- ✓ The option to waive the down payment required on a new auto policy until June 15, 2020 for Travelers dwelling, tenant or condo customers.
- ✓ Encouragement for agents to obtain signed auto applications if possible, however no signatures are required until further notice or in New York until June 15, 2020.



### COVID-19 Response Videos, Inspired by You

You've heard about the many things we've done in response to COVID-19, but we haven't shown you. Hear from our senior leaders and see how you and our customers inspire us to care for the people we are privileged to serve.

[Watch Now »](#)

Remember to reach out to your Personal Insurance Sales Executive and to visit [Travelers For Agents](#) for all your business needs and the latest information on COVID-19.

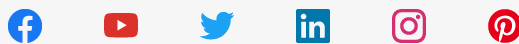
Thank you for your business and continued partnership.



Loree Toedman  
Field Sales Vice President



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