



## COVID-19 Update

To Our Partners:

As the economic effects of COVID-19 continue to impact many individuals and businesses, Travelers remains committed to easing the financial burden for its customers.

**Effective immediately, we are extending our billing relief plan through June 15, 2020. The details of the plan remain the same: Cancellation and nonrenewal of coverage due to nonpayment have been suspended, and no interest, late fees or penalties will be charged during this period.** We will continue to comply with all regulatory orders and monitor and adjust our policies as needed.

Customers who are able to make payments should do so as they normally would. For Agency Bill accounts where your customer is unable to make payments, please contact us so we can work through a solution together.

Our [COVID-19 site](#) on Travelers.com has been updated to note this extension, and, as always, you and your customers may contact a Travelers billing representative with any questions.

- For U.S. Personal Insurance, visit [MyTravelers.com](#) or call 1-800-842-5075.
- For U.S. Business Insurance and Bond & Specialty Insurance, call 1-800-252-2268.

Thank you for your continued partnership, and stay healthy and safe.



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