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FROM THE DESK OF
Ryan McClone



Society agency partners,

When the needs of others are the greatest, our efforts are the strongest. At Society, this statement defines our core value of 'customer focus' and helps guide our actions every day. As we navigate challenging times amid the coronavirus outbreak, this means working to find solutions for our restaurant and bar customers.

Delivery Flexibility

Our intent is to be as flexible as possible in this changing environment - and we understand that may include alternative methods of food service. If there is interest in delivery coverages, please reach out to your underwriter or RSM to understand the options.

Payment Flexibility

Restaurants and bars affected by state and city guidance to manage exposure to COVID-19 will have access to flexible payment solutions through April 30, 2020 to avoid potential cancellation. We will work with you to provide reasonable payment plans based on policyholder cash flow. This approach will likely evolve over the next few weeks as we receive more information. If you need to discuss alternate payment options, please email billing@societyinsurance.com or call 888.576.2438, ext. 5522. We appreciate your patience as call volume may be high.

We remain committed to supporting you and our mutual customers during these difficult times. Please feel free to reach out if you have questions.

Ryan McClone

VP Sales & Marketing

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