



Mercury Premium Giveback and COVID-19 Updates May 8, 2020

Mercury Premium Giveback

We are pleased to announce that part one of the Mercury Premium Giveback program will be processed the week of May 11th.

- California - the Giveback for period one covers the timeframe from March 19, 2020 through April 30, 2020.
- New York - the Giveback for period one is from May 1, 2020 to May 30, 2020.
- All other states - the Giveback for period one is from April 1, 2020 through April 30, 2020.

Please visit Mercury's COVID-19 webpage and FAQ's document (below) to answer any questions you or your customers may have regarding the Mercury Premium Giveback program.

A follow-up communication will be sent next month when part two of the Mercury Premium Giveback credits and checks are being processed.

Mercury Billing Accommodation Notifications to Agents

In addition to giving back a portion of monthly premiums for two months, Mercury has been helping insureds suffering from financial hardship by deferring payments up to 60 days and making other billing accommodations. Last week we created a process to notify agents by email anytime an accommodation was made for one of your customers.

COVID-19 Response Video

Mercury has created a COVID-19 response video (below), which has been posted on our website and will be pushed out through our social channels. Below you will find embedded code should you want to post this video on your webpage:

```
<iframe width="560" height="315" src="https://www.youtube.com/embed/83-yWLCJgcA"
frameborder="0" allow="accelerometer; autoplay; encrypted-media; gyroscope; picture-in-picture"
allowfullscreen></iframe>
```

We appreciate your patience and support. If you have any questions, please contact your Mercury Marketing Representative

[Mercury's COVID-19 Webpage](#)

[Premium Giveback FAQ](#)

[COVID-19 Response Video](#)