

Good Morning,

COVID-19 information can be found in the COVID-19 Resource Center on our website.

<https://www.copperpoint.com/COVID-19-resource-center>

- Agency Questions as of March 23, 2020 (Important Topics Addressed):
  - o Claims
  - o Billing & Collections
  - o Risk Management
  - o Underwriting
- Policyholder Questions
- CEO Message

Please share this important information to your staff for important updates noted above. Of course, if I may be of any assistance please do not hesitate to call.

Thank you,

**Kerrie J. Rivas-Baker**

Director Business Dev & Dist

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