



To provide extraordinary care to our members and limit the exposure to COVID-19 (Coronavirus) during required home inspections, we are converting all interior inspections to exterior.

Effective immediately, all interior inspections will be converted to exterior inspections. This includes:

- High Value Home (changed to Observation Only no RCE)
- Event Based Underwriting
 - Condo inspections will be cancelled and not converted to exterior inspections
- Rule related inspections (supplemental heat, electrical, roof, etc)

Nationwide will not take adverse action, including cancellation, if a member refuses an inspection due to COVID-19.

All impacted inspections will be evaluated to determine if they will be re-ordered as interior inspections prior to renewal.