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The Hartford's COVID-19 Personal Auto Payback Plan

Valued Partner,

We are pleased to extend our COVID-19 Personal Auto Payback Plan for the Month of June.

The coronavirus pandemic continues to affect us all. Drivers across the country are staying off the roads and we are grateful for their commitment to stop the spread of the virus. As less driving has cut down accidents and insurance claims, we have extended our payback plan for another month. The Hartford is working with state insurance departments to make these refunds as quickly as possible.

What does this mean? In addition to any credits already issued for April and May monthly premiums, we will issue an additional credit equal to 15 percent of one month's worth of auto insurance premium. To be eligible, the personal auto insurance policy must have been in effect as of 6/1/2020. **Customers do not need to take any action to receive this credit.**

How will they receive their credit?

- If the policy is currently paid in full, they will receive a credit based on their last payment method.
 - If the customer paid by credit card, we'll apply a credit back to the same card.
 - If the customer paid by EFT, we'll credit the same account.
 - If the customer paid by check, we'll mail a check for the amount of the credit.
- If they currently have a balance due, we'll credit the account so that it reduces their July or August payment.

Agent commissions WILL NOT be affected by this 15% customer credit.

You may view the full press release at [The Hartford's newsroom](#). For more information about The Hartford's ongoing efforts during the COVID-19 pandemic, please visit <https://www.thehartford.com/coronavirus>.

Taking care of our customers, employees, agents and communities remains a top priority for The Hartford. We are grateful for your commitment to help our shared customers. We stand behind you, every step of the way.



Stephanie Bush

Executive Vice President, Small Commercial & Personal Lines, The Hartford

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