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## State of NY Business Interruption Coverage Notification

The New York Department of Financial Services (DFS) has required all authorized P&C carriers that write Business Interruption and Travel insurance to New York locations to communicate with those policyholders, explaining coverages in light of Covid-19. We will begin mailing that policyholder communication the week of March 30.

As an agent who writes business in New York State, we wanted you to have a [preview of the communication](#) that customers will soon receive. The message provides information about Business Interruption, Civil Authority and Dependent Property insurance, as outlined by DFS. This is the base letter which applies to the vast majority of policyholders. Some customers will receive additional content based on their optional coverages.

We expect that other states may require similar customer notifications and we will comply with any such request.

Keep in mind that this communication is for informational purposes only and the coverage provided under the customer's specific policy may differ. If you receive questions from your New York customers in response to these letters, please leverage the [Hartford Response Q&A](#) recently shared by Hartford president Doug Elliot to respond. And if you need additional guidance, please contact your sales rep or underwriter.

We are grateful for your partnership and we remain committed to working with you and your customers during this unprecedented time.

[Contact Us](#)

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This email was sent to: [mromaneck@isugroup.com](mailto:mromaneck@isugroup.com)

This email was sent by: The Hartford, One Hartford Plaza, Hartford, CT 06155, United States