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Throughout the COVID-19 pandemic, The Hanover has closely monitored state and federal mandates to help guide our response and our business decisions. As such, we are implementing class code 0012, a new classification code your state has approved for use for the temporary change in duties of employees due to the COVID-19 pandemic.

In order to calculate your clients' premium basis accurately, we request that your customers complete [our COVID-19 pandemic workers' compensation premium audit form](#) to document and submit a complete recording of the payroll that will be considered for premium calculations. For your convenience and theirs, we are also providing [more details regarding class code 0012](#).

As always, we thank you for your continued partnership. Our local teams are available to support, please reach out if you have questions.



The Hanover Insurance Group
440 Lincoln St - Worcester, MA, 01653-0002

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This email was sent to mromanek@isugroup.com