



Resources to help customers manage employment-related risks

At The Hanover, we recognize the pandemic has caused new and complex employment practices—challenges for your customers. To help employers reduce the risk of COVID-19-related employment claims, we have negotiated agreements with leading labor and employment practices businesses to provide a range of services and tools to Hanover management liability policyholders at no cost or at a significant discount, including:

- On-demand COVID-19 training for employees—exclusively available to Hanover Management Liability and Hanover Professionals customers
- The Families First Coronavirus Response Act (FFCRA) compliance assistance
- A detailed return-to-work guide

Details on the offerings can be found on [Hanover Risk Solutions](#).

To make your customers aware of these valuable resources and services, we will send similar emails to [management liability](#) and all other [commercial lines](#) customers who have provided us with an email address. Additionally, we have created a [partners in safety – employment practices liability overview](#) for you to share with your customers.

As always, thank you for your partnership. We are grateful for all you do to support our shared customers.



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