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THE EDGE

Your connection to protecting those who improve your community



COVID-19: Guidance for Organizational Response Planning

Perhaps the largest threat to your organization during the Coronavirus (COVID-19) pandemic are changes to your primary operations as you respond to the needs of your community. Already we have seen many nonprofit organizations rise to meet major social service needs in major ways. Areas such as **emergency childcare, residential shelters, in-home babysitting, elder care and food distribution** are just some of the ways you are serving. Drastic operational changes made over a short period of time can significantly increase opportunity for undesirable events to take place. Thankfully, with the right amount of planning and a dedicated staff, you can control your risks during this time and be in a better position for when the pandemic is over.

To help you protect your organization against and respond to your changing organizational demands during this time, Specialty Human Services has put together interim information based on guidance from the Center for Disease Control and Prevention (CDC) as combined with standard risk management principles.

[Read Guidance](#)

Reminder: New Risk Portal!

Access this guidance and other technical documents such as an Operational Change Management Checklist, and Sample Plans available on the all new Risk Resources Portal!

To get started, go to SpecialtyHumanServices.com (**corrected link**) and click on Risk Portal to register today!

Note: When registering you will need to enter the 7-digit policy number only. You do not need to input the 3-letter policy symbol.

Risk Portal Quick Guide



Great American Insurance Group
301 E. Fourth St.
Cincinnati, OH 45202-4201
800-722-3260
Contact Specialty Human Services: specialtyhumanservices@gaig.com

Connect With Us:



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