

# FIRST INSURANCE® FUNDING

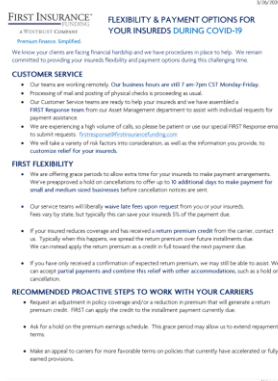
A WINTRUST COMPANY

Dear Valued Partner,

Thank you for being a valued partner. Everyone at FIRST Insurance Funding hopes you, your family, and your teammates are safe and well during this unprecedented time.

We understand you have concerns about your insureds that are facing financial hardship. We are committed to providing insureds flexibility and options.

We have created two tools for your agency to use for handling payment concerns during COVID-19.



## FIRST FLEXIBILITY & PAYMENT OPTIONS DURING COVID-19 SUMMARY

This summary goes into more specific details for your brokers and members of your management team about what we are doing to assist insureds.

[Click here to read, print, or download.](#)

## PREMIUM FINANCE PAYMENT CONCERNS



## FIRST PREMIUM FINANCE PAYMENT CONCERNS DURING COVID-19

This document is a great training tool for your CSRs and includes directions for monitoring your portfolio of accounts for cancellation in FIRST InSite.

[Click here to read, print, or download.](#)

We encourage you to distribute these tools widely throughout your agency. You have our express permission to post this on your intranet, in a company

newsletter, email to your employees, or in any other ways that will assist your agency.

We have a team of Asset Management professionals working exclusively with insureds to on a daily basis to find payment solutions and help them stay covered. You can email them directly at [firstresponse@firstinsurancefunding.com](mailto:firstresponse@firstinsurancefunding.com)

We are dedicated to our agency partners and insureds and to providing the best-in-class customer service we are known for, while keeping everyone safe and healthy. Please do not hesitate to contact us if we can help you during this challenging time.

Stay connected. Stay healthy. Stay strong!

Sincerely,

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FIRST Insurance Funding |  
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