

Dear Valued Partners and Clients,

At Deans & Homer, we are proud of the attention and care we provide to our agents, insureds and employees. As almost everyone, we have been monitoring the news about COVID-19 and taking the recommended precautionary steps along the way. Now that the WHO (World Health Organization) has declared a pandemic and several of our offices are adhering to an imposed a shelter-in-place, we are taking additional steps to ensure we are able to continue to provide the support our agents and insureds need.

With that, we recognize the challenges and delays agents and insureds may encounter in processing premium payments in the coming weeks. As such, we have made the decision that we will not be cancelling policies for non-payment at this time in the event there is a delay. We hope this small measure takes one item off your list and allows you to focus on the many other personal and professional priorities.

We are committed to providing continued service. In this unprecedented time, we appreciate your support and understanding as we implement mitigating efforts. We will continue to deliver the best possible service to all of you.

Best,

*Will Dearie
President*

Bradley Collier, AU
Director of Network Alliances
Insurance Managing Underwriter and Surplus Lines Broker

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