

On March 20, 2020 we issued Notice of Payment Exceptions Related to COVID-19 suspending all non-pay cancellation actions for 60 days beginning March 23, 2020. The **moratorium is expected to be lifted on July 14, 2020** and there are key items I would like to share with you...

Please advise the policyholder of the following items prior to the July 14th Moratorium lift to avoid any confusion

- One week before the lifting of the moratorium, we will be notifying policyholders that they will be receiving a bill for any payments due. The due date on that invoice will be incorrect. They will have 20 days to pay the invoice before an intent to cancel notice will go out
- We encourage the policyholder to make a payment now to reduce the total amount due and to avoid a potential cancellation
- Service Center/Billing Center contact information: Pay by phone at 1.888.266.7937 or send installments to: PO Box 101563, Pasadena, CA 91189-1563. Overnight payments go to: 200 North Grand Avenue, Lansing, MI 48933
- Going forward please review the current payroll estimates on the policy with your client and submit any changes ASAP. If you need to make payroll adjustments please indicate the classification, the revised annual totals and the policy number on all correspondence. The email address to send changes is: covidfasttrack@accidentfund.com.

Below is a list of account that have unpaid invoices for your agency. Please note the Due Amount* column is the current amount due to avoid cancellation (*as of 6/8/2020)

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