

### **Payments and NOCs**

If your clients are expressing concerns about their policies with CompWest please refer them to this link which has many answers to their questions <http://compwestinsurance.com/our-response-to-covid-19/>

### **Accupremium**

The Accupremium team is requesting we (policyholders, agents, etc.) use the following email address for any policy inquiries or changes: [Corona19@paygoadmin.com](mailto:Corona19@paygoadmin.com). Please make sure when emailing this inbox to include the policy number.

### **Loss Control**

If you your clients are inquiring about **loss control services** please note that CompWest continues to provide Loss Control services during the COVID-19 pandemic. Safety is always a priority and we encourage you & policyholders to maintain safety efforts during this turbulent time. The loss control team is erring on the side of caution and have chosen to convert all meetings to web-meetings in light of the evolving concerns surrounding COVID-19. The loss control team continues to monitor the COVID-19 situation closely and are looking to the Centers for Disease Control (CDC) as our source of information.

### **COVID -19 information**

In addition, here is additional information about **COVID 19** that could be useful to you and your staff and clients, policyholders...

- Is the COVID-19 a reportable illness? This is a reportable illness under workers' compensation but it's compensability must be determined on a case-by-case basis. Refer to the following link published by CompWest, which contains information regarding claims: <http://compwestinsurance.com/our-response-to-covid-19/>
- The following Cal/OSHA guidance document was published last week for employers to minimize the spread of infection. <https://www.osha.gov/Publications/OSHA3990.pdf>. As mentioned, employers are accommodating Telework when feasible, staggering the work shifts and workforce, staggering the lunches, moving traditionally in-room meetings to virtual format, maintaining social distancing in the workplace by rerouting workflow & workstations, and disinfecting high touch work areas often.
- The following link from the CDC provide additional Interim Guidelines for Employers and Cleaning and Disinfection Recommendations: <https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html>
- If you would like any additional materials related to Worker Safety Tips, Reporting Procedures, COVID 19 System Posters, OSHA COVID 19 Guidance, etc. please let me know and I can share with you what we have

Let me know if you have other questions or if we can assist you in any way. I will remain available via telephone and email to assist you or answer any questions you may have during this rough time.

Thank you and please be safe!

**Christine Oliver, CAWC**

Sr. Business Development Consultant

[Christine.oliver@compwestinsurance.com](mailto:Christine.oliver@compwestinsurance.com)

Direct: 415-593-5124 Cell: 415-909-0134

[CompWestInsurance.com](http://CompWestInsurance.com)



~ 2018 Winner “Best Places to Work” - *Business Insurance*