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Insureds Facing Payment Hardship



If COVID-19 has caused a financial hardship that affects your insured's ability to pay their premiums, CRC Group is here to help whenever possible. While the decision to provide a grace period or a change in payment terms for an insured ultimately lies with the individual carrier, and in some limited instances a State, we want you to know that we stand ready to assist our mutual customers in requesting payment relief, if they are not able to make premium payments or need a reduction in those payments during this time. We understand that each situation is unique and are prepared to present the individual hardship to the appropriate carrier, case by case.

We ask that you reach out to the office that assisted you in placing the coverage for any insureds that have requested help. Please have the policy number and specific hardship details available when you contact us to expedite the process.

If your insured has financed their premium through a premium finance company, we encourage them to contact the premium finance company if they are having difficulty. Most premium finance companies are willing to work with their clients through these difficult times.

Our teams are dedicated to helping clients through these exceptionally trying times.

Sincerely,

A handwritten signature in blue ink that reads 'Dave Obenauer'.

Dave Obenauer
CEO - CRC Group

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